

## Deliveries & Returns

If you simply change your mind about the product you have bought from us online, you can return it to us for a refund. In order to do so, please download and complete our Download Returns Form and email it to [sales@rsecheworld.com](mailto:sales@rsecheworld.com).

Please note that products can only be returned within a 14 day period of receiving them and must be unused. Your delivery may also be returned if it is faulty or incorrect.

We aim to respond to all return requests and refunds within 2-3 working days. If your return is approved, we will contact you directly with details of how to return the goods to us.

If you have requested an exchange, we endeavour to dispatch your new order via next day delivery, within 1-2 days of receiving your returned items.